Together, we can....
National Tracking System for “Missing & Vulnerable Children”

Presented by
National Informatics Centre

3rd January, 2013
YASHADA, Pune, Maharashtra
Objectives

✓ To ensure **proper care and development of** the children of the **Child Care Institutes (CCIs)**

✓ To set up **a framework for participating organization** involved in the process

✓ To ensure **ultimate repatriation and rehabilitation** of the missing children
Background

- Juvenile Justice Act 2000
- Juvenile Justice Amendment Act 2006
- Integrated Child Protection Scheme
ICPS & Child Tracking System

- Data Management System on Child Protection
- Mechanism of data sharing
- Real time tracking of every child in distress
Convergence of Services for Children

- **Care, Protection, Rescue & Rehabilitation**
  - WCD, Railways, Labour, Police, NGOs, CWCs, JJBs, PRIs, ULBs, Community & family

- **CP Services**
  - SCPS, DCPS, Govt. Institutions, Childline & NGOs

- **Health**
  - District Health Society under NRHM, NACO, SACCS

- **Legal Justice and Rehabilitation**
  - CWC, JJB, High Courts and District Courts

- **Legal Support**
  - State Legal Aid Support Services, Legal Officers at DCPS under ICPS

- **Development**
  - WCD through ICDS, Food & Nutrition Board

- **Non-Institutional Care**
  - WCD through CARA, SARA, SAAs and DCPS

- **CHILD Helpline**
  - WCD, Railway, DOT, Labour, Health, Home, Police

- **Training & Capacity Building**
  - SCPS, DCPS, NIPCCD, NISD, Admin. Colleges, Police & Judicial Academies

- **Monitoring**
  - PRIs, ULBs, Dist. Adminn., SCPC & DCPC under ICPS

- **Vocational Training**
  - ITI's and Polytechnic

- **Education**
  - Sarva Shiksha Abhiyan, National Open School, WCD through ICDS & ICPS
ICPS and Child Tracking System

- Database of institutions related to Child Protection
- Database of all resident children of CCIs
- Database on CCI infrastructure
- Framework of operation
- Software to update the profiles and progress of overall development of children of CCIs
Child Tracking System, the way forward....

- Formation of **CCIs and ICPS bodies**
- **Proper Functioning** of the bodies under ICPS
- **eProfiling** of every resident children of CCIs
- **Timely updation of progress of overall development** of the resident children of CCIs
- **Data Sharing mechanism** amongst stakeholders including ICPS bodies
Users / Stakeholders

- Central Level
  - MWCD
  - MHA
  - MoPR
  - MoL&E
  - NCPCR
  - CPSU
  - NCRB
  - CBI
Users / Stakeholders

- State Level
  - DWCD
  - DoH
  - DP&RD
  - Police
  - Crime Branch / CID
  - SCRB
  - SPSU
  - SCPC
Users / Stakeholders

- District Level
  - DCRB
  - DCPS
  - Child Care Institutes
  - CWC
  - JJB
  - District Administration (DM, SP, ZP)
Users / Stakeholders

- Subdivision Level
  - SDO

- Block Level
  - BDO
  - BCPC
  - Panchayat Samiti Pradhan

- Village level
  - VCPC
  - Gram Pradhan
eServices

- Police
  - Facility to report “Missing/Found” cases online
  - Facility to receive “e-Alerts” from Citizens or Stakeholders
  - Facility to alert other Stakeholders
  - Facility to Search “Missing / Found” Children
  - Facility to use online MIS
eServices

- WCD (JJ Home, CWC, JJB etc)
  - Facility to maintain eFile for every CCI Children
  - Facility to maintain and monitor “Individual Care Plan” for every CCI Children
  - Facility to Track every CCI Children
  - Facility to match “Found” children with “Missing” ones online
eServices for Citizens
Facilities for ‘Citizens’

- **Reporting** a ‘missing’ / ‘sighting’ online to “Police”
- **Searching** the ‘Missing’ / ‘Found’ database online to find out a possible match
- **Alerting** ‘Police’ / “ICPS Bodies” regarding a “Missing / Found” case
- **Information Services** - Emergency Contacts, Awareness Documents
State: GUJARAT
District: GANDHINAGAR
Police Station: GANDHI NAGAR TOWN SECTOR-21
Information: I WANT TO GIVE INFORMATION REGARDING A CHILD....

Information about the Child
Where did you see the child?
Condition of the child:
Gender: Male
Age: 6
Description of the child: THIN, LANKY, MOLE ON RIGHT CHIN
Nearest Landmark:
Remarks:

My Contact Details
First Name: SASHI
Last Name: SINGH
Address: NEW DELHI
Tel No: 01124361098
Mobile No: 9999999999
E Mail
Type Security Code: 28ymn
eAlert sent to “Police”

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View information sent by citizens

(Welcome P.S.)

**Sender Details**

<table>
<thead>
<tr>
<th>Sender's Name</th>
<th>MANOJ PUTTUR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>Sathi (an NGO) Okalipuram, Bangalore</td>
</tr>
<tr>
<td>Telephone No</td>
<td>9449029581</td>
</tr>
<tr>
<td>Mobile No</td>
<td><a href="mailto:manojputtur@gmail.com">manojputtur@gmail.com</a></td>
</tr>
<tr>
<td>Date of Sending</td>
<td>26/11/10 11:18 am</td>
</tr>
</tbody>
</table>

Child’s name is Bijay Das s/o Pushpa Das. He is from Depal Village.

**Information about the Child**

Where did you see the child?  
Government Boys Home, Bangalore, Karnataka

What was the condition of the child?  
He is physically healthy.

Gender  
Male

Age/Age group  
13

Description of the child:  
round faced, healthy body, about 4.2 ft in height

Nearest Landmark:  
NIMHANS Hospital

Remarks:  
Please take him home as soon as possible
Missing Children Tracking System
Major Challenges in tracking “Missing Children”

- Ensuring 100% reporting of cases
- Capturing details of cases into a central data repository
- Matching Missing and Found Children

Steps taken to meet challenges:

- Process re-engineering simplify reporting procedure
- Government order for capturing details of missing/ found cases in a timeframe
- Use of physical and identity features like special marks
- Provision to capture multiple identification marks and features
Major Challenges in tracking “CCI Children”

- Creation of Databank of all CCIs
- Creation of Profiles of every child in CCIs
- Capturing details of cases into a central data repository
- Regular updation of “Counselling” information
- Regular maintenance of Case History, Medical History, Educational / Vocational aptitude
- Status tracking as per JJ Act 2000
Key Success Factors

- 100% reporting of Cases
- Data capturing at primary source and timely updation
- Creation of infrastructure for stakeholders
- Govt Order to ensure institutionalisation of the system
- Sensitisation to take every stakeholder on board
- Continuous Capacity Building
Architecture of the Portal
Workflow for “Children Tracking System” – THE SAFETY NET

**Privileges:**

- **Level 1:** Entry, View, Search
- **Level 2:** Entry, View, Selective Update, Search
- **Level 3:** Entry, Update, Delete, Search
- **Level 4:** User Management

**Citizens**
- CCIs
- Child Welfare Committees
- JJB
- Anganwadi / PRI members
- Hospitals
- Railway Station
- Child lines & NGOs

**SCPS, DCPS, DCRB, CID (Level 3)**

**Level 2:**
- Police Stations
- SCPS, DCPS, DCRB, CID (Level 3)

**Level 3:**
- DB of Missing Children
- DB of Recovered Children
- SCPS, DCPS, DCRB, CID (Level 3)

**Level 4:**
- Administrators

**Level 1:**
- Entry, View, Search

**Level 2:**
- Entry, View, Selective Update, Search

**Level 3:**
- Entry, Update, Delete, Search

**Level 4:**
- User Management
Features of the System

- Comprehensive Input Forms - Form M (Missing), Form R (Recovered), Form J (for CCI Children)
- Data capturing at source and value additions at later stages ensuring accuracy and completeness of data
- Extensive recording of Physical features, Special identification marks, Deformities for better matching
- Automatic matching of “missing” children data with those of “found” children
- Local language interface for searching
- Alert messaging
- One time data entry at Police Station and sharing of the same by Stakeholders including SCRB
Features of the system ..contd.

- CCIs can maintain resident children’s data in electronic form.
- Facility to record “Action Taken Status” and “Counseling” data by Police & CCIs, in electronic form.
- Linkages with Student database of School Education Portal & PRI Homepage of P&RD Portal (beta).
- Electronic Publication of “Missing Children’s data” through different media.
- An elaborate MIS facilitating decision making by senior officials.
- Compatible with SMS based service integration.
- Security concerns taken care of by a well defined access control system.
Administrative Measures

- Police Orders
- Panchayat Order
- CCI Order
- NHRC Guidelines
- Supreme Court Guidelines
Technical Issues

- Infrastructure
- Solution Architecture
- Bandwidth
- Training
Future Roadmap

- Matching Technology
- Face Recognition Software
- Multi Sectoral Implementation
- Investigation
- Integration with other sectoral / similar database
What is there in “TrackChild 1.0?”

- **Integrated virtual space** for all stakeholders & ICPS bodies (12000 portlets for CCIs, 670 Portlets of CWCs, JJBs, DCPSs etc – *1 for each District*)
- **Integrated workflow** for functionaries
- **Webservice** based data sharing mechanism for participating organisations who maintain their data separately
- Data Sharing with PRIs & Administration
Glimpses of “TrackChild 1.0”
National Tracking System for Missing and Vulnerable Children

About the portal:

This portal is dedicated to the cause of tracking Missing and vulnerable Children. This portal holds the database of children, who are staying at different Child Care Institute. This is an Initiative of Ministry of Women and Child Development, Government of India to track the progress of children of every CCI in the country. It also aims to track down every missing child of this country.

Overall progress and development of Children

Photographs of Recovered Children (Try to locate the parents of these children):

SIRAJ
Guardian Name: SNEHALAYA
Gender: MALE
Date of Birth: 24/09/2000 | Age: 12 Years
Date of Recovery:
Place of Recovery: DON BOSCO, ASHALAYAM-HOWRAH

Photographs of Missing Children (Kindly inform if you have seen them):

VEERUBHAI FATAHBHAI TADVI
Father's Name: FATAHBHAI TADVI
Gender: Male
Date of Birth: 01/01/2000 | Age: 12 Years
Date Of Missing: 24/12/2010
Place of Missing: REMAND HOME NAVSARI

Inform Authorities

Click To Inform P.S
Contact Details:

Address: NA
District: CALCUTTA NORTH DIVN
Contact No: NA
Type of Home: NA
Email ID: NA
## CATEGORY WISE DETAILS ON 27-09-12:

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<th>NO. OF CHILDREN DURING THE TIME PERIOD</th>
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<td>Last 24 Hours</td>
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<td>CNCP</td>
<td></td>
</tr>
<tr>
<td>Under foster care</td>
<td>0</td>
</tr>
<tr>
<td>Legally free for adoption</td>
<td>0</td>
</tr>
<tr>
<td>Under aftercare</td>
<td>0</td>
</tr>
<tr>
<td>Under supervision at CCI</td>
<td>0</td>
</tr>
<tr>
<td>JCL</td>
<td>0</td>
</tr>
<tr>
<td>Missing</td>
<td>19</td>
</tr>
<tr>
<td>Recovered</td>
<td>25</td>
</tr>
<tr>
<td>Trafficked</td>
<td>0</td>
</tr>
<tr>
<td>Name</td>
<td>Father's Name</td>
</tr>
<tr>
<td>-----------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>PINKI CHAKRABORTY</td>
<td>AJIT CHAKRABORTY</td>
</tr>
<tr>
<td>Roshan Singh</td>
<td>Shyam Narayan Singh</td>
</tr>
<tr>
<td>KUMARI MAITY MAJUMDAR</td>
<td>SENGUOPAL MAJUMDAR</td>
</tr>
</tbody>
</table>
Impact of ICT Interventions

- Recording of more than 30,000 cases of “Missing Children” during last three years
- Reporting of “Missing Children” increased 30 times due to ICT intervention (500 to almost 15,000 yearly)
- More recovery and re-integration has started happening
- Monitoring mechanism becomes more effective
- Police Order issued to make reporting mandatory for all Missing/Recovery cases
- An effective Planning & Decision making tool
- SOP is being extended to record “Investigations” of all “Missing” cases
Success Stories

- Magnitude of the problem became known to administration
- Reporting of missing/recovered has gone up many fold
- Creation of Missing Persons Bureau in Districts
- Scrapping of Talash form at PS
- Reporting mechanism through DCRB/SCRB/NCRB replaced by the portal
- Investigation process of all missing/recovered cases made mandatory through Police order
Success Stories of “Missing Children Tracking Portal”

The missing children tracking portal developed by National Informatics Centre, MoC&IT, West Bengal, is now under implementation at all Police Stations and all Govt run JJ Homes, Dept WCD & SW, West Bengal. It is a pilot implementation of a national programme for development and implementation of “National Portal for Missing & Tracked Children”. The programme is supported by UNICEF.

During its field trial stage itself, the portal has got some success. A few such stories may be found below:

A. A four year old boy of Barasat was tracked from Shilayan Home, Berhampore:

A four year old boy named Tutun Das, s/o Sona Das, resident of Barasat was missing and fortunately tracked and placed at Shilayan Home of Murshidabad. The missing GD was lodged at Barasat PS and the information was uploaded by DCRB, 24 PGS-N.

When the boy was found and placed at Shilayan Home, the Superintendent uploaded the data into the portal immediately. The boy was able to tell correctly only the name of his mother. The computerized matching was possible and the boy was finally reintegrated with the families.
Success Stories – Citizen Reporting

To: DIGHA

Subject: Child’s name is Bijay Das s/o Pushpa Das. He is from Depal Village.

Picture of the Child

Information about the child

<table>
<thead>
<tr>
<th>Where did you see the child?</th>
<th>Government Boys Home, Bangalore, Karnataka</th>
</tr>
</thead>
<tbody>
<tr>
<td>Condition of the child:</td>
<td>He is physically healthy.</td>
</tr>
<tr>
<td>Gender:</td>
<td>Male</td>
</tr>
<tr>
<td>Age:</td>
<td>13</td>
</tr>
<tr>
<td>Description of the child:</td>
<td></td>
</tr>
<tr>
<td>Nearest Landmark:</td>
<td>NIMHANS Hospital</td>
</tr>
<tr>
<td>Remarks:</td>
<td>Please take him home as soon as possible</td>
</tr>
</tbody>
</table>

Informant’s Contact Details

<table>
<thead>
<tr>
<th>First Name:</th>
<th>MANOJ</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last Name:</td>
<td>PUTTUR</td>
</tr>
<tr>
<td>Address:</td>
<td>Sathi (an NGO) Okalipuram, Bangalore</td>
</tr>
<tr>
<td>Tel No:</td>
<td></td>
</tr>
<tr>
<td>Mobile No:</td>
<td>9449029581</td>
</tr>
<tr>
<td>E Mail</td>
<td><a href="mailto:manojputtur@gmail.com">manojputtur@gmail.com</a></td>
</tr>
<tr>
<td>Personal Details:</td>
<td>First</td>
</tr>
<tr>
<td>------------------</td>
<td>-------</td>
</tr>
<tr>
<td>Name</td>
<td>Bijoy</td>
</tr>
<tr>
<td>Father's Name</td>
<td>Puspa</td>
</tr>
<tr>
<td>Mother's Name</td>
<td></td>
</tr>
<tr>
<td>Spouse's Name</td>
<td></td>
</tr>
<tr>
<td>No of Siblings</td>
<td>0</td>
</tr>
</tbody>
</table>

| Local Guardian’s Name | Other | Gender | Male | Date of Birth | 01/01/1998 | Age | 13 | Nationality | INDIAN | Mother Tongue | Education | Religion |

<table>
<thead>
<tr>
<th>Physical features:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complexion</td>
</tr>
<tr>
<td>Build</td>
</tr>
<tr>
<td>Eye</td>
</tr>
<tr>
<td>Hair</td>
</tr>
<tr>
<td>white colour half shirt</td>
</tr>
<tr>
<td>Teeth</td>
</tr>
<tr>
<td>Weight(at the time of tracing)</td>
</tr>
</tbody>
</table>

| Advanced Physical features: |
| Blood Group | Fingerprint | DNA |

<table>
<thead>
<tr>
<th>Contact Details(personal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Postal Address:</td>
</tr>
<tr>
<td>House no</td>
</tr>
<tr>
<td>Village</td>
</tr>
<tr>
<td>Police Station</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Telegraphic Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Landline:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Place of Missing:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of the places</td>
</tr>
<tr>
<td>Dead/Alive</td>
</tr>
<tr>
<td>Police Station</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Police Complaint Details:</th>
</tr>
</thead>
<tbody>
<tr>
<td>GDE No</td>
</tr>
<tr>
<td>Fir No</td>
</tr>
</tbody>
</table>
Success Stories – Citizen Reporting

View information about missing child, sent by citizens
(Welcome P.S.)

Sender Details

Sender’s Name: ehsaas lucknow
Address: thakur transport charbagh lucknow
Telephone No: 05224068752
Mobile No: 09984733300
E-Mail Id: ehsaaslko@gmail.com
Date of Sending: 13/12/10 3:26 pm

Akabar (child)

Information about the Child

From where the child was missing: Lucknow
Wearing Apparel of the child: T shirt in red colour
Gender: Male
Age/Age group: 14

father name; Late Sultan, Mother name: Nuful, child has gone for working in Punjab district but due to overload of work he run away from there and reached Lucknow railway station.

Nearest Landmark:
Remarks:

village: chakolia
B. Two Bangladeshi boys were tracked using “Missing Children Tracking Portal”:

2 Bangladeshi juveniles namely Swarnil Paul & Saurav Mazumdar have been detained at Dhrubashram as per order of Ld. JJB. Both are charged under Section 14 of Foreigners’ Act. Particulars of them were uploaded into the portal by the Superintendent of Dhrubashram. These entries were communicated to their relatives at Bangladesh over phone. The pictures and basic details of them were seen by their relatives through the “Photographs of tracked children” section of the Citizen’s Corner of the portal. Accordingly, the relatives were able to convince the local authority at Bangladesh and got the “Address Verification” document which is necessary for repatriation of foreign nationals from India.

Profile of Shri Saurav Mazumdar:

**Personal Details:**

<table>
<thead>
<tr>
<th>First</th>
<th>Middle</th>
<th>Last</th>
<th>Nick Name1</th>
<th>Nick Name2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Sourav</td>
<td>Mazumdar</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Father’s Name</td>
<td>Jagadish</td>
<td>Mazumdar</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mother’s Name</td>
<td>Mamata</td>
<td>Mazumdar</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Spouse’s Name</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No of Siblings</td>
<td>1</td>
<td>Name(s) of Siblings: Saikat Mazumdar</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Local Guardian’s Name**

Tushar Roy (Mama) (Other)

**Gender**

Male

**Mother Tongue**

BENGALI

**Nationality**

Bangladesh

**Date of Birth**

**Age**

17

**Religion**

HINDU

Profile of Shri Swarnil Mondal:

**Personal Details:**

<table>
<thead>
<tr>
<th>First</th>
<th>Middle</th>
<th>Last</th>
<th>Nick Name1</th>
<th>Nick Name2</th>
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<tbody>
<tr>
<td>Name</td>
<td>Swarnil</td>
<td>Mondal</td>
<td>Nipun</td>
<td></td>
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<tr>
<td>Father’s Name</td>
<td>Gouranga</td>
<td>Mondal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mother’s Name</td>
<td>Dipali</td>
<td>Mondal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Spouse’s Name</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No of Siblings</td>
<td>1</td>
<td>Name(s) of Siblings:</td>
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</tr>
</tbody>
</table>

**Local Guardian’s Name**

Tushar Roy (Mama) (Other)

**Gender**

Male

**Mother Tongue**

BENGALI

**Nationality**

Bangladesh

**Date of Birth**

**Age**

17

**Religion**

HINDU
National Rollout

- Easily scalable to all **15,000 Police Stations** and **all JJ Homes (Govt & Non-Govt)** and ICPS bodies
- Integration of other stakeholders like NGOs, Citizens to effectively collaborate with major stakeholders possible
- **Use of CSCs** (Common Service Centres) for effective delivery of service to the grassroot level
- Integration of “Aadhar”
- Integration of Citizens’ database
- Integration with students database (school going children) to find a possible matching against a “Recovered” child
- Technological exploration of **automatic matching of photographs**
- Continuous **capacity building** programme for stakeholders
Status of National Roll Out

- Chandigarh: 8th June, 2012
- Himachal Pradesh: 2nd-3rd August, 2012
- Panjab: 23rd-24th July, 2012
- Uttarakhand: 27th-28th September, 2012
- Uttar Pradesh: 13th-14th July, 2012
- Meghalaya: 16th-17th July, 2012
- Delhi: 5th-6th June, 2012
- Jharkhand: 20th-21st September, 2012
- Chhattisgarh: 17th-18th December, 2012
- Kolkata, West Bengal: 12th-13th June, 2012
- Karnataka: 4th-5th July, 2012
- Tamil Nadu: 10th-11th September, 2012

Legend:
- Training Already Imparted
- Training Planned
## Implementation Status

<table>
<thead>
<tr>
<th>SI No</th>
<th>State/UT</th>
<th>No of PS entering data</th>
<th>No of PS entering data</th>
<th>Missing</th>
<th>Recovered</th>
<th>Found (matching done)</th>
<th>CWCs</th>
<th>No of CWCs entering data</th>
<th>No of data entered by CWCs</th>
<th>No of JJBs entering data</th>
<th>No of JJBs entering data</th>
<th>No of Data entered by JJBs</th>
<th>No of Data entered by JJBs</th>
<th>No of CCIs entering data</th>
<th>No of Data entered by CCIs</th>
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Key Success Factors

- Infrastructure
- State level Committee formation
- Nodal Officers from DWCD & Police
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- Translation of Forms in “Local Languages”
- Issuance of “Govt Orders” (DWCD, Police)
- State & District level Operational Support
- Continuous Capacity Building
Issues

- Ownership
- Co-ordination
- Non-uniformity in process
- Infrastructure
- Convergence
- Local language interface
Together, we will.......!
Thank You!